

Patient Engagement

Agency for Healthcare Research and Quality

- [AHRQ Health Literacy Universal Precautions Toolkit, 2nd Edition](#)
- [AHRQ's Making Informed Consent an Informed Choice: Training Modules for Health Care Leaders and Professionals](#)
- [Engaging Patients and Families in Their Health Care](#)
- [Guide to Improving Patient Safety in Primary Care Settings by Engaging Patients and Families](#)
- [Guide to Patient and Family Engagement in Hospital Quality and Safety](#)
- [How Patient and Family Engagement Benefits Your Hospital](#)
- [The Comprehensive Unit-based Safety Program \(CUSP\) Method](#)
- [The Patient Education Materials Assessment Tool \(PEMAT\) and User's Guide](#)
- [The SHARE Approach](#)

American Health Information Management Association

- [Improved Patient Engagement for LGBT Populations: Addressing Factors Related to Sexual Orientation/Gender Identity for Effective Health Information Management](#)

American Hospital Association

- [A Leadership Resource for Patient and Family Engagement Strategies](#)
- [Patient and Family Engagement Resource Compendium](#)
- [The Association Between Patient and Family Engagement Practices and Patient Experience](#)

American Medical Association

- [AMA STEPS Forward™: Empathetic Listening: Honor the Patient Experience During Crisis](#)
- [AMA STEPS Forward™: Forming a Patient and Family Advisory Council \(PFAC\)](#)

Becker's Hospital Review

- [6 Essential Strategies to Improve Patient Engagement](#)

Business News Daily

- [Patient Engagement and How to Improve It](#)

Centers for Disease Prevention and Control

- [Patient Engagement](#)

Centers for Medicare & Medicaid Services

- [Partnership for Patients](#)
- [Person and Family Engagement](#)

Forbes

- [How to Improve Patient Engagement for Healthcare System Success](#)

Gordon and Betty Moore Foundation/American Institutes for Research

- [A Roadmap for Patient + Family Engagement in Healthcare: Practice and Research](#)

Healthcare Information and Management Systems Society

- [Customer Relationship Management Technology and Improving the Patient Experience](#)
- [What Is Patient Engagement?](#)

HealthIT.gov

- [Patient Engagement Playbook](#)
- [Strategies for Improving Patient Engagement Through Health IT](#)

HIT Consultant

- [Patient Engagement: 9 Ways to Engage Patients on Their Own Terms](#)

Institute for Healthcare Improvement

- [Person- and Family-Centered Care](#)
- [Safety Is Personal: Partnering with Patients and Families for the Safest Care](#)

Mayo Clinic

- [What Is Care That Fits?](#)

MedPro Group

- [Acknowledging Cultural Competence as a Key Element of Health Literacy and Patient-Centered Care](#)
- [Checklist: Informed Consent](#)
- [Checklist: Strategies to Support Patient Comprehension](#)
- [Creating an Inclusive Culture for Patients Who Have Disabilities](#)
- [Guideline: Communicating Effectively With Patients to Improve Quality and Safety](#)
- [Patient Satisfaction Surveys as a Quality Improvement Tool for Healthcare Practices](#)
- [Promoting Patient Dignity in Healthcare](#)
- [Providing Culturally Competent Care for LGBT+ Patients](#)
- [Risk Q&A: Using Health Information Technology to Engage Patients](#)
- [Risk Resources: Health Literacy and Cultural Competence](#)
- [Risk Resources: Informed Consent](#)
- [Risk Tips: Engaging Patients to Improve Diagnosis](#)
- [Safety in Numbers: Improving Diagnosis through Teamwork](#)
- [The Essential Elements of Informed Consent](#)
- [Using Plain Language to Support Patient Engagement and Patient-Centered Care](#)

Patient Engagement HIT

- [Patient Engagement Strategies for Improving Patient Activation](#)
- [Understanding the Future of Patient Engagement Technologies](#)

Regis College

- [5 Strategies for Streamlining Patient Engagement in Health Care](#)

World Health Organization

- [Patient Engagement: Technical Series on Safer Primary Care](#)

MedPro Group is the marketing name used to refer to the insurance operations of The Medical Protective Company, Princeton Insurance Company, PLICO, Inc. and MedPro RRG Risk Retention Group. All insurance products are underwritten and administered by these and other Berkshire Hathaway affiliates, including National Fire & Marine Insurance Company. Product availability is based upon business and/or regulatory approval and may differ among companies.

© 2023 MedPro Group Inc. All rights reserved.